

Acceptable use of the internet: agreement for parents and carers

Acceptable use of the internet: agreement for parents and carers

Online channels are an important way for parents/carers to communicate with, or about, our school.

The school uses the following channels:

- Our official Facebook and Twitter page
- Email groups for parents (for school announcements and information)
- Our virtual learning platforms e.g. Seesaw and Tapestry

Parents/carers may also set up independent channels to help them stay on top of what's happening in their child's class. For example, class/year Facebook groups, email groups, or chats (through apps such as WhatsApp).

When communicating with the school via official communication channels, or using private/independent channels to talk about the school, parents/carers will:

- Be respectful towards members of staff, and the school, at all times
- Be respectful of other parents/carers and children
- Direct any complaints or concerns through the school's official channels, so they can be dealt with in line with policy

Parents/carers will not:

- Use private groups, the school's Facebook page, or personal social media to complain about or criticise the school or members of staff. This is not constructive and the school can't improve or address issues if they aren't raised in an appropriate way
- Use private groups, the school's Facebook page, or personal social media to complain about, or try to resolve, a behaviour issue involving other pupils. Parents/carers will contact the school and speak to the appropriate member of staff
- Upload or share photos or videos on social media of any child other than my own, unless I have the permission of the other children's parents/carers